Peregrine Enforcement Privacy Policy

Effective Date: 01-01-2025

1. Introduction

Peregrine Enforcement ("we," "our," or "us") values privacy and is committed to protecting personal information. This Privacy Policy explains how information is collected, used, disclosed, and safeguarded when interacting with our services, website, or personnel.

2. Information We Collect

We may collect the following types of information:

- Personal Information: Name, address, phone number, email, and other contact details.
- **Employment Information:** Background checks, certifications, and work history for applicants and contractors.
- **Service Information:** Details related to security or roadside assistance services provided or requested.
- **Device and Usage Data:** IP address, browser type, and usage patterns when visiting our website.
- **Communication Preferences:** Opt-in and opt-out choices for digital communications such as text messages, emails, and alerts.

3. How We Use Your Information

Collected information may be used to:

- Provide and manage security and roadside assistance services.
- Communicate with clients, contractors, and partners.
- Maintain safety, compliance, and operational efficiency.
- Process payments and manage billing.
- Improve services and customer experience.
- Send service updates, alerts, and notifications through digital channels when consent has been provided.

4. Digital Communication Opt-In and Opt-Out

Peregrine Enforcement may use text messaging, email, or other digital communication methods to provide service updates, scheduling information, or emergency notifications.

- **Opt-In:** By providing a mobile number or email address, individuals consent to receive relevant communications from Peregrine Enforcement.
- **Opt-Out:** Recipients may opt out at any time by replying "STOP" to text messages, clicking the unsubscribe link in emails, or contacting us directly.
- **Service Impact:** Opting out of certain communications may limit the ability to receive timesensitive updates related to services or employment.

5. Information Sharing and Disclosure

We do not sell or rent personal information. Information may be shared with:

• **Authorized Personnel:** Employees, contractors, and partners who require access to perform their duties.

- **Service Providers:** Vendors assisting with operations such as IT, communications, or payment processing.
- Legal Authorities: When required by law, court order, or to protect rights and safety.

6. Data Security

Reasonable administrative, technical, and physical safeguards are implemented to protect information from unauthorized access, disclosure, or misuse.

7. Data Retention

Personal information is retained only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

8. Your Rights

Individuals may request access, correction, or deletion of their personal information by contacting us. Requests will be handled in accordance with applicable privacy laws.

9. Third-Party Links

Our website or communications may contain links to third-party sites. Peregrine Enforcement is not responsible for the privacy practices or content of those sites.

10. Updates to This Policy

This Privacy Policy may be updated periodically. The updated version will be posted on our website with a revised effective date.

11. Contact Us

For questions or concerns about this Privacy Policy or data practices, contact:

Effective Date: 01-01-2025

Company: Peregrine Enforcement - Omaha, Nebraska

Email: PEC-NEB@outlook.com

Phone: 1-844-966-6248

Peregrine Enforcement Liability Policy

1. Purpose

This policy defines Peregrine Enforcement's liability in the event of incidents, damages, or losses occurring during the performance of contracted services. It ensures transparency and establishes clear boundaries of responsibility between Peregrine Enforcement, its clients, and its personnel.

2. Scope

This policy applies to all paid and pro bono services provided by Peregrine Enforcement, including but not limited to security operations, public safety services, and roadside assistance.

3. General Liability

Peregrine Enforcement maintains general liability insurance to cover claims arising from bodily injury, property damage, or personal injury directly caused by the negligent acts or omissions of its employees or authorized contractors while performing official duties.

- Liability coverage is limited to the extent of the company's insurance policy.
- Peregrine Enforcement is not liable for indirect, incidental, or consequential damages, including loss of income, business interruption, or reputational harm.

4. Client Property and Premises

Peregrine Enforcement assumes no responsibility for pre-existing damage or conditions on client property.

- Any damage proven to be directly caused by the negligent actions of Peregrine Enforcement personnel will be addressed through the company's insurance carrier.
- Clients are responsible for maintaining adequate property and casualty insurance for their own assets.

5. Third-Party Incidents

Peregrine Enforcement is not liable for acts of third parties, including but not limited to criminal acts, vandalism, theft, or accidents occurring on client property or in areas under observation.

 Security personnel act as deterrents and observers, not guarantors of safety or prevention of unlawful acts.

6. Use of Force and Detainment

In the event of a use-of-force incident or lawful detainment, Peregrine Enforcement personnel are required to follow company policy and applicable laws.

- Peregrine Enforcement will not assume liability for damages or injuries resulting from lawful and reasonable actions taken in the course of duty.
- Any deviation from policy or law by an individual employee or contractor may result in personal liability for that individual.

7. Roadside Assistance Division

For roadside assistance operations, Peregrine Enforcement's liability is limited to the safe and professional performance of services such as tire changes, jump starts, lockouts, and fuel delivery.

- The company is not responsible for mechanical failures, pre-existing vehicle damage, or losses resulting from delays or service limitations.
- Clients are responsible for ensuring their vehicles are in a safe operating condition.

8. Force Majeure

Peregrine Enforcement shall not be held liable for failure to perform services due to circumstances beyond its control, including but not limited to natural disasters, severe weather, civil unrest, or government restrictions.

9. Indemnification

Clients agree to indemnify and hold harmless Peregrine Enforcement, its officers, employees, and

contractors from any claims, damages, or expenses arising from the client's negligence, misconduct, or failure to comply with applicable laws or contractual obligations.

10. Reporting and Claims Process

All incidents or damages must be reported to Peregrine Enforcement within 24 hours of occurrence.

- Claims will be reviewed by the company's risk management team and, if applicable, forwarded to the insurance carrier for resolution.
- Failure to report incidents promptly may result in denial of liability.

11. Policy Review

This liability policy is reviewed annually or as required by changes in law, insurance coverage, or operational scope.

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