

Contracted Roadside Assistance Technicians

Peregrine Enforcement is Hiring!

Under our **Public Safety Division**, we are seeking dependable, skilled individuals to join as **Contracted Roadside Assistance Technicians**. This vital role supports motorists across Nebraska and surrounding areas, providing fast, reliable service when it's needed most.

About the Role

As a Contracted Roadside Assistance Technician, you'll play a key role in ensuring the safety, confidence, and satisfaction of motorists in need. You will respond to service calls for disabled vehicles and provide essential roadside services, including jump starts, tire changes, fuel delivery, lockouts, and other assistance as required.

This position demands professionalism, reliability, and strong problem-solving skills, as you'll often be the first point of contact for drivers in stressful or urgent situations. Technicians operate on an on-call basis, responding promptly to dispatch requests while maintaining clear, courteous communication with both the dispatch team and customers.

You will represent **Peregrine Enforcement's** dedication to public safety and community service by delivering efficient, respectful, and high-quality roadside support. This opportunity is ideal for individuals with mechanical aptitude, strong customer service skills, and a genuine desire to help others—while enjoying the independence of working in the field.

Key Responsibilities

- Respond quickly and professionally to roadside assistance requests, ensuring timely arrival and resolution.
- Provide safe, efficient, and courteous service to stranded motorists, maintaining a calm and reassuring presence.
- Perform a variety of roadside services, including jump starts, tire changes, fuel deliveries, lockouts, and minor mechanical assistance when appropriate.
- Maintain clear, consistent communication with dispatch, following established service protocols and reporting status updates in real time.
- Ensure all tools, equipment, and vehicles are properly maintained, clean, and ready for service at all times.
- Accurately document service details, customer interactions, and any incidents in accordance with company procedures.
- Uphold Peregrine Enforcement's standards of professionalism, integrity, and community service in every customer interaction.
- Adhere to all safety regulations and company policies to protect yourself, customers, and company assets.
- Represent the organization positively in the community, promoting trust and confidence in Peregrine Enforcement's roadside assistance program.

Qualifications and Preferred Requirements

- Strong mechanical aptitude with the ability to troubleshoot and resolve common vehicle issues efficiently.
- Reliable, well-maintained vehicle capable of safely transporting tools and equipment to service calls.
- Possession of basic roadside service tools (jack, lug wrench, jumper cables, air compressor, etc.); additional equipment is a plus.
- Excellent communication and customer service skills, with the ability to remain calm and professional under pressure.
- Proven ability to work independently, manage time effectively, and handle multiple calls or tasks during a shift.
- Previous experience in roadside assistance, towing, automotive repair, or related public safety fields preferred.
- Current First Aid and CPR certification (or willingness to obtain within 60 days of onboarding).
- Must meet all background, driving record, and insurance eligibility requirements.
- No felony convictions, drug use, or DUI offenses.
- Must possess a valid driver's license and maintain an acceptable driving history.
- Ability to lift up to 50 lbs and perform physical tasks safely in various weather and roadside conditions.
- Strong attention to detail and commitment to safety, both personal and public.
- Experience is preferred — training will be provided for qualified candidates who demonstrate professionalism and a willingness to learn.

Compensation and Schedule

- Average earnings range from **\$600–\$1,900 per week (you receive 35% of your calls)**, depending on call volume, service area, and performance. This estimate is based on an average of eight to nine calls per 10–12 hour shift.
- Additional income opportunities are available for technicians equipped with **winches, recovery gear, or specialized tools**, provided they hold the required **state DOT approval and licensing**.
- Technicians are compensated per completed service call, with potential bonuses for high performance, customer satisfaction, and availability during peak hours or severe weather conditions.
- Shifts typically run **10–12 hours**, with **day, night, and weekend** availability. Flexible scheduling options are offered to accommodate **full-time, part-time, and on-call** technicians.
- Consistent, reliable responders may be eligible for **priority dispatching**, increasing earning potential and call volume.
- Peregrine Enforcement values work-life balance and strives to create schedules that support both operational needs and technician availability.
- All technicians operate as **independent contractors** under Peregrine Enforcement's Public Safety Division, with opportunities for advancement and expanded service roles as the program

grows.

Contractor Benefits and Tax Advantages

- Operate your own vehicle and take advantage of the **IRS standard mileage deduction** (currently averaging around **\$0.70 per mile**), which can result in **annual tax savings of \$10,000–\$20,000** compared to traditional W-2 employment.
- Maintain full control over your business expenses and deductions, including fuel, maintenance, insurance, and depreciation, maximizing your net income potential.
- Access **healthcare coverage** through **healthcare.gov** or your preferred private provider, allowing flexibility in choosing the plan that best fits your needs.
- Eligibility for **SEP IRA or self-employed retirement contributions**, helping you build long-term financial security while reducing taxable income.
- Additional **tax advantages** for the use of personal tools, equipment, uniforms, and mobile devices used for business purposes.
- **Magnetic company decals** (*Please let us know if you can't use magnetic signs; then we'll have to see your vehicle, inspect it for what signage could be used, and we'll make other arrangements*) and a **high-visibility safety vest** are provided to ensure professional appearance and compliance with roadside safety standards (*Hi-vis clothing must be worn*).
- Opportunities for **performance-based incentives**, recognition programs, and expanded service roles as Peregrine Enforcement's roadside division continues to grow.
- Enjoy the independence and flexibility of **contractor status**, with the ability to set your own availability and manage your workload while representing a respected public safety organization.

Why Partner with Peregrine Enforcement

- **Competitive pay per service call**, with opportunities for increased earnings through performance, availability, and specialized equipment.
- **Flexible, independent contractor structure** that allows you to set your own schedule, manage your workload, and maintain work-life balance.
- **Comprehensive administrative and operational support** from Peregrine Enforcement, including dispatch coordination, customer communication, and billing assistance—so you can focus on the work, not the paperwork.
- **Represent a trusted and growing name** in public safety and roadside assistance, backed by a reputation for professionalism, reliability, and community service.
- **Meaningful, hands-on work** that directly helps motorists in need, restoring safety and peace of mind on the road.
- **Opportunities for advancement** within Peregrine Enforcement's Public Safety Division as the program expands across Nebraska and surrounding regions.
- **Access to training and certification support**, ensuring you stay current with safety standards, roadside procedures, and customer service best practices.
- **Be part of a mission-driven organization** that values integrity, service, and community impact—where every call is a chance to make a difference.

How to Apply

Take the first step toward joining the Peregrine Enforcement team and becoming part of our growing Public Safety Division.

- Begin your application today by visiting **PEC-NEB.com** — the application form can be found at the bottom of the page.
- If you have any questions or need assistance with the process, email **PEC-NEB@outlook.com**, and our team will gladly provide an application or additional information.
- Applicants should be prepared to provide a valid driver's license, proof of insurance, and a brief summary of relevant experience or certifications.
- Qualified candidates will be contacted for a short screening and onboarding discussion to review expectations, service areas, and operational procedures.
- Peregrine Enforcement welcomes applicants from all backgrounds who share our commitment to safety, professionalism, and community service.

Join a respected organization dedicated to helping others and making Nebraska's roads safer—one call at a time.

Join Peregrine Enforcement and become part of a professional network dedicated to keeping roads safe and motorists moving.